

NEATH PORT TALBOT LOCAL SERVICE BOARD

SINGLE INTEGRATED PLAN

WORKING IN PARTNERSHIP 2013-2023

ANNUAL REPORT FOR 2015-2016

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This Single Integrated Plan Annual Report is prepared in accordance with the Local Government (Wales) Measure 2009 and the “Shared Purpose – Shared Delivery” Guidance.

The Single Integrated Plan and this Annual Report are available on the website www.npt.gov.uk.

If you require this information in larger print or in an alternative format please contact Corporate Strategy:

Telephone 01639 763675 or e-mail corporate.strategy@npt.gov.uk

Message from the Chair of the Local Service Board

The first Single Integrated Plan 2013-2023 for Neath Port Talbot was published in July 2013 which contained the Local Service Board's vision,

“Creating a Neath Port Talbot where everyone has an equal chance to be healthier, happier, safer and prosperous’.

This third annual report for the period 2015-2016, demonstrates how the Local Service Board and supporting partnerships have organised their efforts to focus on the agreed priorities which contribute to achieving the above vision and have progressed the associated work despite the difficult and financially challenging times we have faced. However, the ongoing work across the different sectors and the commitment to working in partnership set out in the Single Integrated Plan has continued to provide a robust base for partners to work together and to tackle and overcome these challenges.

Looking ahead, the introduction of the Well-being of Future Generations (Wales) Act 2015, brings a number of changes which have seen the demise of Local Service Board (LSB) and the establishment of statutory Public Services Boards (PSBs) for each local authority area in Wales. Under the Act, during 2016-2017, the Neath Port Talbot Public Services Board will be required to prepare and publish a well-being assessment of the state of economic, social, cultural and environmental well-being in the area. This assessment will then inform the development of a local well-being plan (to be published by May 2018). During 2016-2017, the Public Services Board will review the priorities set out in this annual report and will determine whether or not they remain as priorities going forward.

Councillor Ali Thomas
Chair of the LSB and Leader of the Council

Section 1 - Introduction

In July 2013, the Local Service Board approved a Plan that set out the ambition of local partners to improve the quality of life for local people over the period 2013-2023. Partners made a commitment to work together to “create a Neath Port Talbot where everyone has an equal chance to be healthier, happier, safer and prosperous”. Four priorities were selected by partners as the focus of partnership action over the short to medium term. In 2014-15 an additional priority was added, on the theme of Community Safety.

Having agreed the Single Integrated Plan, the Local Service Board (LSB) is required to publish an Annual Report, providing a balanced summary of what has been achieved in relation to the agreed priorities and targeted outcomes.

This Annual Report demonstrates that the LSB and the supporting partnerships have organised their efforts to focus on the agreed priorities and outcomes. The partnerships have come together to progress the associated work and there is evidence that partners are working towards the agreed vision of “creating a Neath Port Talbot where everyone has an equal chance to be healthier, happier, safer and prosperous”. An important dimension to the work has been the challenging financial environment that has affected every agency. This shared financial challenge has reinforced the importance of partnership working across Neath Port Talbot.

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Section 2

Cross Cutting Priorities – Summary of Progress 2015-2016

This section provides a summary of progress against the Local Service Board's five cross cutting priorities during 2015-16:

1. Children and Young People
2. Anti-poverty
3. Health Inequities
4. Transport
5. Community Safety

Priority 1 - Children and Young People

What we said we wanted to do:

To work together to ensure that children and young people get the best possible start in life and achieve their potential.

Progress during 2015-16:

i) Maintain the Improvement Board but adjust its focus so that it provides effective ongoing challenge.

The focus of the Improvement Board during 2015-16 changed to reflect the changing priorities of the Children and Young People Service (CYPS). During the year, the Board continued to hold the CYPS to account for delivering results against its Strategic Plan and consistently challenged the service to ensure that progress did not plateau.

ii) The Corporate Parenting Panel will work with ABMU Health Board to focus on the health of Looked after Children, such as the uptake of vaccinations and immunisations.

During 2015-16 the Corporate Parenting Panel started to receive information on Health Services for Looked After Children. The Panel received a report on the Looked After Children's Health Team and their role in improving health outcomes for all children and young people accommodated by the Council. The role is pivotal in early identification of health needs and facilitating prompt address. The Panel also received a presentation on the School Health Nursing Service and in particular the support provided to Looked After Children. One of the main areas for school nurses is providing support in health education and promotion sessions and a key aspect is increasing self-esteem and respect. The Panel will continue to request relevant information on the health needs of Looked After Children, where appropriate.

Priority 2- Anti-Poverty

What we said we wanted to do:

To work together to support families on low incomes.

Progress during 2015-16:

i) Implement the Department of Work and Pensions (DWP) Partnership Agreement to support claimants affected by Universal Credit.

Arrangements to provide the support described in the DWP Partnership Agreement were in place prior to the introduction of Universal Credit in Neath Port Talbot and the Agreement was implemented effectively. The Agreement worked well during 2015-16 and after revisiting the Agreement to address requirements for 2016-17, a new Agreement is now in place. The support offered to claimants affected by Universal Credit has generally taken the form of providing budget advice and entitlement advice to new claimants. The advice provided was predominantly given by NPT Homes and the Credit Union. 62 people received assistance in 2015-16, although landlords may also have provided assistance outside of the Agreement.

ii) Investigate the feasibility to extend the Pontardawe pilot to other areas of the county borough.

The pilot took place for 12 months and ended in March 2014. Housing Benefit/Council Tax, NPT Homes and their Financial Inclusion Unit, Credit Union and CAB still remain with JobCentre Plus attending on an occasional basis. Since the pilot took place, the Council launched the Digital by Choice Strategy in 2015 which has overtaken the potential expansion and concept of a one stop shop, partly due to reducing the reliance on face to face provision and partly due to the plan to promote online transactions. Changing the way services are delivered in the two One Stop Shop sites in both of the Council's Civic Centres is one of the project streams in the Digital by Choice Strategy.

iii) Develop a Digital Inclusion Strategy for the County Borough.

A group of representatives from several organisations including the Council, Coastal Housing, NPT Homes, NPTCVS, Digital Communities Wales, Communities First and others have met on a number of occasions since August 2015 as part of a working group to look at digital inclusion across Neath Port Talbot.

In February 2016, Digital Communities Wales launched a Charter which calls on organisations in Wales to promote basic digital skills and to help people to get online. The Digital Inclusion Charter has been developed by the Wales Co-operative Centre which delivers the Digital Communities Wales project. The Charter includes six pledges and is a simple way for organisations to show how they are helping digitally excluded people; particularly older people, people with disabilities, unemployed people, social housing tenants and families in poverty enjoy the benefits of the internet. It is hoped that agencies within Neath Port Talbot will sign up to the Charter as commitment to the Charter will help reinforce the Council's work in this area and also promote the importance of helping more people get online, amongst partners and the wider community. There is a significant range of activities taking place across the county borough, the Charter would provide a mechanism for linking the activities and the people involved in the work together and in so doing, provide an opportunity to make the most impact at a time of shrinking human and financial resources.

The Council's commitment to tackling digital exclusion is included in its Digital By Choice Strategy which was adopted by Council in 2015.

iii) Monitor further UK Government benefit changes and examine any future partnership work needed in response.

This is a continuing project, constantly reviewing the effects of current and future welfare related changes and identifying necessary actions to deal with the effects of these changes. The Welfare Reform group meets regularly to discuss these, other issues and partnership working. The various agencies who attend the group each have their own specific areas of concentration.

Major issues which the group considered during 2015-2016 include:

- i. The transfer of claimants to Personal Independence Payments (PIP) and possible consequential loss of entitlement to Disability Living Allowance (DLA).
- ii. The introduction of a new Benefit Cap.

A future change that will need to be addressed and is also being considered under the digital inclusion work is the need to assist people to get online as the Digital Universal Credit programme will be introduced in 2017. This will mean that in Neath Port Talbot, Universal Credit claims will continue to be for single claimants only until 2017.

Priority 3 – Health Inequities

What we said we wanted to do:

To build on what we have achieved so far through our health and wellbeing partnership.

Progress during 2015-16:

i) Securing appropriate level of membership and commitment from all partners to the strategic work of the Health Social Care and Wellbeing Executive Board (HSCWB)

We renewed our partnership commitment to encourage people to take greater responsibility for their own health, particularly by reminding people of the impact poor lifestyle behaviour has on long term health and disability.

The Health Social Care and Wellbeing Executive Board has continued to meet throughout 2015-16, further embedding the Public Health Wales priorities and the early intervention and prevention agenda into local service planning and delivery wherever possible. There continues to be a commitment from all partners to align the priorities of the HSCWB Executive Board with the ABMU Health Board's Integrated Medium Term Plan and the Local Authority's Corporate Improvement Plan.

The HSCWB Executive Board membership is drawn from a senior level within NPTCBC, ABMU Health Board, Public Health Wales, NPT Council for Voluntary Service and NPT Homes. This reflects the commitment of all partners to work together to address the things that matter in people's lives, recognising that the impact on health inequalities is multi-faceted and is influenced by issues such as good access to healthcare, housing, social care and the multitude of services provided within the Third Sector and that the needs of our population

must be addressed from a multi-agency perspective in order to provide a positive outcome for our communities that is sustainable.

There is continued commitment from partners to ensure that health messages are disseminated throughout their own communication channels in house and within the communities of Neath Port Talbot. This will provide consistency of the health information being given to the public and will also ensure that staff and communities receive information in a timely manner.

ii) Co-opting members with relevant local expertise wherever necessary to advise the Board

Linda Whittaker, Chief Executive of NPT Homes is now a member of the Health Social Care and Wellbeing Executive Board strengthening the links with housing and associated health and inequality issues.

iii) Ensuring the decisions made at the HSCWB Executive Board are translated into practice at an operational level

We worked together to complete our work to integrate local health and social care services for older and disabled people, with a strong focus on enabling people to retain or regain their independence and to reduce the level of unplanned admissions to hospital and care services.

The integration of Health and Social Care teams at the former Cimla Hospital site has been embedded in operational practice during 2015-16. In terms of the Integration Agenda, much work has been done to introduce Anticipatory Care Planning in relation to those at most risk within our frail and elderly population. What this means is that on a multi-agency basis we are now identifying our most vulnerable and at risk elderly frail people

in Neath Port Talbot and working intensively together to meet their needs in order to prevent them being admitted into hospital. There have also been developments in relation to Local Area Coordination which aims to assist communities to help themselves by utilising and making better use of the assets available to them within their own communities.

We have developed services targeted at specific health needs within GP Cluster Networks in Neath Port Talbot that will have a positive outcome on the health of our population

The work that is now being progressed via GP Cluster Networks in Neath Port Talbot is having a real impact on the quality of care that is being provided via primary care and therefore is actively addressing health inequalities within Neath Port Talbot. A GP Cluster Network have taken forward work in relation to pre-diabetes and the outcomes to date during this first year of implementation are showing that the lifestyle advice given in relation to diet and exercise and the increased monitoring of those patients who have been identified as being at risk of developing diabetes is likely to slow the progression of developing the disease for a significant period of time. Upper Valleys Cluster, recognising that there is a growing demand for services for people experiencing early symptoms of depression, stress and anxiety disorder has commissioned Ystradgynlais Mind to provide a series of short-term (approx eight sessions) solution focussed interventions, including CBT (Cognitive Behavioural Therapy) and other support in cluster GP surgeries and in other locally accessible community venues to suit the needs of the client group. This initiative will provide people with the techniques and tools they need to independently sustain their future mental health and wellbeing and enable people to reach their full potential. The Neath Cluster has developed a primary care hub of shared services which includes physiotherapists, a mental health support worker and a pharmacist. The aim of the hub is to channel patients to the most appropriate professional for their condition and to free up GP time to manage more complex cases. By

accessing the service in the hub, GP practices are better able to manage the demand on their services, while patients are seen in a timely manner and in a locally accessible venue.

iv) Influencing the agenda of and reporting to the Local Service Board on relevant issues and progress

Three key documents have been published to support local partners in understanding and addressing local health inequalities: the ABMU Director of Public Health Annual Report, the ABM Public Health Strategic Framework and the ABMU Joint Strategic Needs Assessment

v) Setting out how, as a partnership, we will assist in the delivery of the Public Health priorities of tackling obesity, reducing smoking and improving vaccination and immunisation uptake.

a) Tackling obesity:

- The ABMU Health Board established a new ‘Promoting Physical Activity across ABMU’ Partnership group to develop a network of champions whose priorities, resources and vision are aligned to a local physical activity strategy which the group is developing.
- The Integrated Obesity Strategy Group has undertaken a review of local activities to support children to be a healthy weight and developed a range of initiatives and projects to prevent and address childhood obesity, including parenting programmes with local leisure services.
- Public Health Wales provided funding for the Healthy and Sustainable Pre-school scheme earmarked for obesity prevention, food and physical activity work. There has been wide agreement about the potential of parenting support work to embed nutrition and physical activity.
- Partnership working in the Healthy Schools Scheme in Neath Port Talbot around food in schools has worked well, especially briefing school governors, developing the mini Welsh Bacallaureate Challenge and promoting consistent messages with teachers.

- A booklet was produced, widely circulated and well received on local 'Nutrition, Physical Activity and Weight Management Initiatives for Children and Young People'.

b) Reduce smoking and the number of people affected by smoking:

- The work is informed by two Welsh Government targets. A prevalence target of 16% by 2020 in the ABMU Health Board area and a NHS Tier 1 target which states that 5% of the smoking population (around 4,500 smokers) should be treated through NHS smoking cessation services. Given the 2014 estimated prevalence of 21.0% in the ABMU Health Board area and assuming no new smokers, we need to see a reduction of over 19,000 smokers in order to meet the 2020 target. In September 2015, the Welsh Government wrote to all Health Board's across Wales requesting a Tier 1 Smoking Cessation Recovery and Delivery Plan demonstrating how the 5% target would be achieved by March 2016. ABMU Health Board achieved 2% of the 5% target by March 2016.
- Since April 2015, in recognition of the need for a wider range of services to support people to quit smoking, ABMU Health Board commissioned Pharmacy Level 3 smoking cessation services (where community pharmacy staff have been trained to provide 1:1 support to smokers in the community) and a hospital based service.
- Three NHS smoking cessation services have contributed to the NHS Tier 1 target in ABMU: Stop Smoking Wales, Level 3 pharmacy services and a hospital based service.
- As part of the Tobacco Recovery Plan, Public Health Wales worked with Cluster Networks to arrange a 'Making Every Contact Count' learning session to brief all Neath Port Talbot GP practice staff on making the most of contact with patients who smoke to inform them of the range of smoking cessation services available to them.
- The development of a 'Start Here' marketing campaign to sign post smokers to local community based cessation services and local promotion of the 'Stoptober' campaign to support smokers to quit.

- Good progress has been made in designing a smoking cessation service for mental health inpatients. The service has been provided in Cefn Coed Hospital and is planned for roll out across all mental health sites.
- c) Increase the uptake of immunisation, vaccination and screening services:
- The Primary Care Flu Planning Group was established by the ABM Public Health Team with the Health Board's Immunisation Coordinator and Primary Care Leads. The group supports primary care to increase flu vaccination uptake rates by identifying and sharing good practice, ensuring good communication of data throughout the system, identifying and following up low performing practices, and offering support to practices such as training for non-clinical staff. The group developed a detailed action plan to support primary care during the 2015-16 flu season. Each of the Cluster Networks has identified a Flu Champion to ensure that the uptake of vaccinations is maximised, working closely with Public Health Wales. The Health Board's Immunisation Coordinator has also taken a lead on childhood immunisations working with Health Visitors, Primary Care and Child Health to improve processes and systems.
 - Since 2014 a member of the Healthy Schools Team has fulfilled a lead role for vaccination and immunisation and, as part of the Vaccination and Immunisation Programme Team, has helped establish the role of the Healthy Schools scheme within this programme of work. Immunisation packs/ leaflets have been provided for ABM pre-school settings for parents of under-vaccinated children. Existing communication mechanisms with schools, such as e-bulletins and social media platforms, have been used to share information about relevant immunisation programmes, and the Healthy Schools Team has worked closely with the School Nursing team to support and compliment their role.
 - National communications about immunisation and vaccination from Public Health Wales were supported locally throughout 2015/16 by the Health Board and the Public Health Team.

Priority 4 - Transport

What we said we wanted to do:

To develop better transport links across the Swansea Bay City region area. We also said we would further consider the role community transport can play in enabling communities to access services because of a lack of alternative transport options.

Progress during 2015-16:

i) Transport links across the Swansea Bay City region

The new Port Talbot Parkway railway station was opened with a new commuter car park constructed on Cramic Way. Neath Port Talbot County Borough Council successfully delivered the strategic bus corridor between Port Talbot and Swansea via the Baglan Energy Park and the new University Campus. This has included new bus shelters and Electronic Information Panels for the main bus stations.

Neath Port Talbot County Borough Council will be supporting the Swansea Bay City Region's infrastructure pillar to develop transport links across the City region area and to explore European and other funding sources for the development of innovative transport solutions. The Council also liaises with the Community Transport sector and other stakeholders to assist in the development of sustainable transport solutions, and to explore service development opportunities where changes to the commercially operated network have impacted.

ii) Consider the outcome of the transport task and finish group and agree any actions to be taken away from that work

Neath Port Talbot Council for Voluntary Service has chaired, coordinated and facilitated a sub group of the Local Service Board, which includes representatives from the Council, NPT Homes, DANSA, NPT Shopmobility, Department of Work and Pensions, NPTC Group and Abertawe Bro Morgannwg University Health Board (ABMU).

The remit of the group was to:

- i. Map existing transport provision in Neath Port Talbot.
- ii. Identify current transport issues and co-ordinate the transport needs of local communities.
- iii. Work with transport providers across all sectors to encourage joint working, co-planning and co-delivery, avoid duplication in provision and make best use of resources.

The focus of the task and finish group has been;

- The economic and social needs for transport including older and disabled people and the isolation they face.
- Mapping existing transport provision including the needs of different partners.
- Mapping the travel needs of communities at a local level.
- Looking at what works elsewhere to inform the development of an action plan.
- Discussion around the impact of the outcome of the consultation on the re-modelling of day services.
- Development of a draft transport strategy and action plan.

The action plan is pending, dependent on the outcome of some significant matters that could influence any formal recommendations going forward. These include subsidised routes from the local authority, outcome of the consultation on the remodelling of day services, and further outstanding information from partners.

Priority 5 – Community Safety

What we said we wanted to do:

To improve people's safety, both real and perceived.

Progress during 2015-16:

i) Focus on reducing road collision casualties further.

In Neath Port Talbot, Mid and West Wales Fire and Rescue Service attended 137 road collisions in 2014-15 with 5 fatalities and 57 people injured. In 2015-16 there were 156 road collisions with 2 fatalities and 63 people injured.

Welsh Government Road Casualties in Wales reported an increase from 37 to 40 people killed or seriously injured on the roads in Neath Port Talbot in 2014-15. (Most of the data available is from 2014-15 due to the time lag in receiving data).

The key findings in 2014-15 from this were;

- An increase of 3 people killed or seriously injured on the previous year, but still on target to achieve a 40% reduction in this area with an overall 28% reduction based on the 2004 – 08 average.
- The increase in people killed or seriously injured is seen in the 'other' road users, motorcyclists & pedal cyclists. A significant reduction in the number of those in the car, taxi & mini bus user's category.
- Number of persons slightly injured has reduced significantly from 347 in 2013-14 to 284 in 2014-15 = 47% overall compared to 2004 – 08 figures.
- From the fire service maps, the location of the incidents they attended are on the busy junctions, intersections, roundabouts in and around the main population areas.
- The fatalities over the last 2 years are mainly on the junctions.

- The data indicates that road users are ignoring the 2 second rule when using our roads. This means they are leaving too small a gap to the vehicle in front, causing them to have a collision when the vehicle stops.

During 2015-2016, Neath Port Talbot Council delivered a number of extensive training packages which attracted a high level of participants from identified high risk road user groups; namely - Drivers 573 candidates, with a License acquisition pass rate where applicable of 82%, Motorcyclists 185 candidates and the Schools/College Education Programme has seen over 22,000 pupils receiving early road safety intervention

ii) Improve multi-agency responses to domestic abuse in the county borough and implement the Violence against Women, Domestic Abuse and Sexual Violence (Wales) Act 2015.

Neath Port Talbot County Borough Council (NPTCBC) is currently reviewing its Domestic Abuse arrangements and is developing a Violence Against Women (VAW) Strategy which reflects the responsibilities contained within the Violence Against Women, Domestic Abuse & Sexual Violence (Wales) Act 2015. It is anticipated that the final report will be ready late 2016.

The purpose of the Violence against Women, Domestic Abuse & Sexual Violence (Wales) Act 2015 is the improvement of:

- arrangements for the prevention of gender-based violence, domestic abuse and sexual violence;
- arrangements for the protection of victims of gender-based violence, domestic abuse and sexual violence; and
- support for people affected by gender-based violence, domestic abuse and sexual violence.

The scope of the Neath Port Talbot Violence Against Women Strategy will be to fully consider arrangements for identifying and responding to and preventing, domestic abuse, sexual violence and other forms of 'violence against women'. The commissioning arrangements both current and future are therefore an important consideration for inclusion in the Violence Against Women Strategy.

Referrals to services continue to increase with the Independent Domestic Violence Adviser (IDVA) service seeing referrals increase from 265 in 2014-15 to 344 in 2015-16. The service has been working with additional capacity with an extra part time IDVA. Similarly Multi Agency Risk Assessment Conference (MARAC) has seen an almost 20% increase in the number of referrals into the process in 2015 compared to 2014. However, the number of repeat cases discussed has reduced by around 3.5% in the same period with a steady increase in referrals from partner agencies, which is seen by SafeLives as a sign of a strong (MARAC) and good partnership working arrangements.

The number of individuals accessing services from the three main providers; Calan DVS, Port Talbot and Afan Women's Aid and Hafan Cymru remains steady with 919 accessing refuge accommodation, outreach support and healthy relationships programmes amongst other services in 2015-16. Port Talbot and Afan Women's Aid worked with 443 people and Calan DVS, 440 people.

It is important to note that opportunities to support those affected by the different forms of Violence Against Women, Domestic Abuse and Sexual Violence are changing, especially in regard to children. The only service available which works with children is the Families First funded Domestic Abuse Early Intervention and Prevention service which is linked to the Team Around the Family. This model has benefited the families involved, but a gap in raising awareness to children and young people in a broader capacity has developed, as has a gap in working with children via Social Services and within refuge, where there is currently no funded provision.

With continually tighter budgets, the importance of strong partnership working between the main providers, Community Safety Partnership and Domestic Abuse One Stop Shop, has been vital and has meant that we have continued to develop the awareness of frontline professionals and that of the public. Working together at events such as Crucial Crew allowed us to convey an important message to around 1,600 year 6 pupils regarding the importance of Healthy Relationships and at public engagement events during White Ribbon Week where over

700 people engaged face to face at various events and White Ribbon related Facebook posts were viewed 9,000 times.

Throughout these tough financial times, agencies have continued to source funding opportunities to develop new services such as the Port Talbot and Afan Women's Aid new service for mothers who have experienced domestic abuse which utilises an innovative new approach called Video Interaction Guidance (VIG). The service will aim to strengthen vital bonding and attachment with mothers and infants under the age of 2 by using video technology and reflective practice. This method has been widely approved to improve communication and relationships.

Port Talbot and Afan Women's Aid is currently piloting new work with perpetrators of domestic abuse. The organisation has delivered the Caring Dads' programme to groups of abusive fathers for the last 2 years but is now developing a behaviour change programme working with abusive individuals in a one to one setting.

The Calan DVS BIG Lottery project, BRAVE EIP, continues to develop and share approaches and resources for organisations and professionals working with young people. This includes a "Relationships Shouldn't Hurt" booklet for introducing healthy relationships and domestic abuse to young people and a toolkit for professionals working with children with additional learning needs exposed to domestic abuse, providing innovative resources to help children and young people including Art Therapy, Social Stories, comic strips and more. The project is also developing a Male Support Programme, which is a programme designed for professionals, working with male victims between the ages 18-25 who have experienced domestic abuse.

In July 2015, a new Domestic Abuse One Stop Shop (OSS) Development Manager was appointed. In that month the OSS received a single drop in. In the period September 2015 - March 2016 the OSS had 72 drop ins. This figure continues to rise along with the increase in services available to victims. The Sexual Assault Referral Centre now holds appointments at the OSS making the service more accessible to those local to Neath Port Talbot. A new counselling service is due to start in summer 2016, weekly coffee mornings have regular attendees and there are a range of ongoing advice surgeries that can be accessed.

iii) Ensure new Anti-social Behaviour arrangements are established to maintain effective response to anti-social behaviour in the county borough and to reflect changes in powers available to partners.

In consultation, through various training events and meetings with staff from the Police and Crime Commissioner's office and through internal training events, Community Safety Partnership staff and local partners have been made aware of the details contained within the new Anti-Social Behaviour legislation. In September 2015, authority was obtained from the Council's Cabinet for the delegation of authorities to enable the Head of Corporate Strategy and Democratic Services, the Head of Public Protection and Housing, the Head of Legal Services, the Head of Streetcare and the Head of Planning to exercise the powers available under the Anti-Social Behaviour Crime and Policing Act 2014 for the purposes of tackling low level crime and ASB. Staff within those services are now in a position to utilise the new powers as appropriate and managers have had the opportunity to update their knowledge through locally provided training.

iv) Review local arrangements to tackle substance misuse, prioritising action to tackle the problems surrounding supply and use of 'new psychoactive substances' and ensuring local action on wider substance misuse is co-ordinated with the Area Planning Board.

Local arrangements to tackle substance misuse are regularly reviewed. A significant number of partnership initiatives have taken place across the County Borough and issues relating to New Psychoactive Substances (NPS) have been prioritised. All secondary schools have been visited and awareness raising specifically of NPS has taken place with pupils, parents and the general public at a number of events.

The Police and Trading Standards have made a number of joint visits to premises in the County Borough to tackle the supply of NPS and these teams also regularly work together to tackle sales of alcohol to those under the legal age.

Details of work that the Police and Trading Standards have done in relation to tackling substance misuse are fed back to the Safer Neath Port Talbot Partnership Group and the Western Bay Area Planning Board.

Significant progress has been achieved in helping to restrict the supply of both NPS and alcohol to minors and public awareness has increased on the dangers of substance misuse, but particularly the dangers relating to NPS.

v) Ensure there is effective multi-agency response to the night time economy so as to tackle associated violent crime and disorder.

Multi agency initiatives through the Business Crime Reduction Partnership (BCRP) take place in both Neath and Port Talbot town centres and consist of a group of retailers, licensees, police, the Community Safety Manager, an independent person and a Safer BCRP Co-ordinator who meet once a month to discuss excluding anyone who has committed an offence whether in a retail or licensed premises. For example, an offender who has been convicted of drunk and disorderly or any offence while under the influence of alcohol can be excluded from 3 – 24 months from all the member premises. The members of the scheme are given photographs of the offenders so that they are able to identify them and stop them entering the premises.

Policing of the night time economy continues to involve focused licencing visits, increasing patrols in the town centres, and drink awareness campaigns such as 'know the score, drink less enjoy more' for the major sporting events and seasonal celebrations.

Night time violent crime statistics have increased by 134 reports in the last financial year from 1,203 reports in 2014-2015 to 1,337 reports in 2015-16. Incidents of violence with injury have increased by 53 reports in the same period from 545 in 2014-15 to 598 in 2015-16. The largest increases were seen in the 'less serious' sector of this crime category (assault without injury, harassment, public order offences). The increase in the reports of violence can be attributed to the changes in recording process as crimes are now being recorded at source.

The Violent Crime Group has successfully bid for £30k from the Police and Crime Commissioner to further develop TASC which is an alcohol awareness course offered to individuals as an alternative to prosecution for low level alcohol related violence such as causing harassment, alarm and distress to others. The scheme has been in operation for some time but take up has been very slow to date. However, the money from the Police and Crime Commissioner will enable South Wales Police to promote the scheme and encourage more attendees.

Also tackling alcohol related crime is the Drink Less Enjoy More campaign targeted at licensees and the public in relation to responsible drinking as this is clearly linked to incidents of violent crime. Again funded by the Police and Crime Commissioner and supported by the Community Safety partnership, this initiative has been widely promoted in all the pubs and clubs in Neath Port Talbot and several engagement events were held during the 6 nations campaign and will be promoted widely once again during the European football competition in June/July 2016.

vi) Establish mechanisms to combat extremism and counter terrorism threats when they are identified.

A 'gap analysis' has been completed to establish the present position of the local authority under the obligations placed upon it by the Counter Terrorism and Security Act 2015; that analysis is being examined to see how the local authority can fill any identified gaps and measures are being taken to ensure that the local authority meets its obligations under the 'Prevent' strategy established under the Government's CONTEST strategy.

A Prevent Co-ordinator has been identified and is presently working on the analysis. Many of the obligations under the 2015 Act will be fulfilled by rolling out WRAP (Workshop to Raise Awareness of Prevent) training to all appropriate departments within the local authority. Such training has already begun, but there is a far bigger programme to be established, particularly within education. Trainers to roll out such training have been identified and will be receiving the appropriate training to start these workshops by the summer of 2016.

A multi-agency panel made up of local authority and partner agencies has been established with a local authority Chair in place (as required under the legislation). This panel is called the Channel Panel which every local authority within England and Wales is required to put in place. The panel seeks to put in place interventions to assist with identified individuals who may be at risk of being drawn into any form of extremism; much of that early work to identify and assess such individuals is presently done by the Welsh Extremism and Counter Terrorism Unit (WECTU) but at several Home Office organised events attended by the Prevent Co-ordinator, it has been made clear that many of those duties being carried out by South Wales Police and WECTU will become the responsibility of the local authority. This is an expanding area of work and a pilot study of several local authority areas will be conducted between April and Sept 2016 to establish a system by which all local authorities can comply with their obligations under the legislation. Prior to the results of that pilot there is a large amount of work to do to fulfil the obligations under the Act.

vii) Support the Council's review of CCTV provision.

In February 2015, the Council's Policy and Resources Cabinet Board received a report detailing the current position within the service including costs and staffing etc. The underlying factor was the need to save £80k per annum over the next two financial years and what was needed to sustain or continue the service. A number of options were given including; providing a passive service, reducing the number of cameras, closing the service, income generation and the possibility of collaboration with a neighbouring authority. A decision was made to develop the options further to place the CCTV service on a sustainable footing.

MSC Global carried out an independent review of the service in July 2015 following a competitive procurement process. MSC concluded that the service was over resourced and that the CCTV service did not warrant the current level of resource and recommended that the service move to a demand led service with the service being provided during the weekends only. The recommendation was also to look at collaborating with Swansea CCTV to provide a joint service. Irrespective of any budget savings, a programme of decommissioning cameras has commenced in order to comply with SCC Guidelines and the Protection of Freedoms Act 2012.

Officers are working with the City & County of Swansea to establish whether a business case can be made out to establish a joint monitoring service. Members have also authorised officers to hold similar meetings with Bridgend County Borough Council. A final decision on a combined service is likely December 2016.

Section 3

Themes – Summary of Progress 2015-2016

This section provides a summary of progress against the Local Service Board's four themes during 2015-16:

1. Children and young people in Neath Port Talbot are physically and emotionally healthy; adults of working age in Neath Port Talbot are physically and emotionally healthy; and older people are independent and enjoy a good quality of life.
2. Neath Port Talbot's communities and environment are sustainable
3. Neath Port Talbot has a strong and prosperous economy leading to reduced poverty
4. People in Neath Port Talbot fulfil their learning potential

Outcome 1 - Children and young people in Neath Port Talbot are physically and emotionally healthy; adults of working age are physically and emotionally healthy; and older people are independent and enjoy a good quality of life

We said we wanted to improve the health and wellbeing of all people in Neath Port Talbot.

What happened in 2015-16?

i) Securing appropriate level of membership and commitment from all partners to the strategic work of the Health Social Care and Wellbeing Executive Board (HSCWB)

We renewed our partnership commitment to encourage people to take greater responsibility for their own health, particularly by reminding people of the impact poor lifestyle behaviour has on long term health and disability.

The Health Social Care and Wellbeing Executive Board has continued to meet throughout 2015-16, further embedding the Public Health Wales priorities and the early intervention and prevention agenda into local service planning and delivery wherever possible. There continues to be a commitment from all partners to align the priorities of the HSCWB Executive Board with the ABMU Health Board's Integrated Medium Term Plan and the Local Authority's Corporate Improvement Plan.

The HSCWB Executive Board membership is drawn from a senior level within NPTCBC, ABMU Health Board, Public Health Wales, NPT Council for Voluntary Service and NPT Homes. This reflects the commitment of all partners to work together to address the things that matter in people's lives, recognising that the impact on health inequalities is multi-faceted and is influenced by issues such as good access to healthcare, housing, social care and the multitude of services provided within the Third Sector and that the needs of our population must be addressed from a multi-agency perspective in order to provide a positive outcome for our communities that is sustainable.

There is continued commitment from partners to ensure that health messages are disseminated throughout their own communication channels in house and within the communities of Neath Port Talbot. This will provide consistency of the health information being given to the public and will also ensure that staff and communities receive information in a timely manner.

ii) Co-opting members with relevant local expertise wherever necessary to advise the Board

Linda Whittaker, Chief Executive of NPT Homes is now a member of the Health Social Care and Wellbeing Executive Board strengthening the links with housing and associated health and inequality issues.

iii) Ensuring the decisions made at the HSCWB Executive Board are translated into practice at an operational level

We worked together to complete our work to integrate local health and social care services for older and disabled people, with a strong focus on enabling people to retain or regain their independence and to reduce the level of unplanned admissions to hospital and care services.

The integration of Health and Social Care teams at the former Cimla Hospital site has been embedded in operational practice during 2015/16. In terms of the Integration Agenda, much work has been done to introduce Anticipatory Care Planning in relation to those at most risk within our frail and elderly population. What this means is that on a multi-agency basis we are now identifying our most vulnerable and at risk elderly frail people in Neath Port Talbot and working intensively together to meet their needs in order to prevent them being admitted into hospital. There have also been developments in relation to Local Area Coordination which aims to assist communities to help themselves by utilising and making better use of the assets available to them within their own communities.

We have developed services targeted at specific health needs within GP Cluster Networks in Neath Port Talbot that will have a positive outcome on the health of our population

The work that is now being progressed via GP Cluster Networks in Neath Port Talbot is having a real impact on the quality of care that is being provided via primary care and therefore is actively addressing health inequalities within Neath Port Talbot. A GP Cluster Network have taken forward work in relation to pre-diabetes and the outcomes to date during this first year of implementation are showing that the lifestyle advice given in relation to diet and exercise and the increased monitoring of those patients who have been identified as being at risk of developing diabetes is likely to slow the progression of developing the disease for a significant period of time. Upper Valleys Cluster, recognising that there is a growing demand for services for people experiencing early symptoms of depression, stress and anxiety disorder has commissioned Ystradgynlais Mind to provide a series of short-term (approx eight sessions) solution focussed interventions, including CBT (Cognitive Behavioural Therapy) and other support in cluster GP surgeries and in other locally accessible community venues to suit the needs of the client group. This initiative will provide people with the techniques and tools they need to

independently sustain their future mental health and wellbeing and enable people to reach their full potential. The Neath Cluster has developed a primary care hub of shared services which includes physiotherapists, a mental health support worker and a pharmacist. The aim of the hub is to channel patients to the most appropriate professional for their condition and to free up GP time to manage more complex cases. By accessing the service in the hub, GP practices are better able to manage the demand on their services, while patients are seen in a timely manner and in a locally accessible venue.

iv) Influencing the agenda of and reporting to the Local Service Board on relevant issues and progress

Three key documents have been published to support local partners in understanding and addressing local health inequalities: the ABMU Director of Public Health Annual Report, the ABM Public Health Strategic Framework and the ABMU Joint Strategic Needs Assessment

v) Setting out how, as a partnership, we will assist in the delivery of the Public Health priorities of tackling obesity, reducing smoking and improving vaccination and immunisation uptake.

a) Tackling obesity:

- The ABMU Health Board established a new 'Promoting Physical Activity across ABMU' Partnership group to develop a network of champions whose priorities, resources and vision are aligned to a local physical activity strategy which the group is developing.
- The Integrated Obesity Strategy Group has undertaken a review of local activities to support children to be a healthy weight and developed a range of initiatives and projects to prevent and address childhood obesity, including parenting programmes with local leisure services.

- Public Health Wales provided funding for the Healthy and Sustainable Pre-school scheme earmarked for obesity prevention, food and physical activity work. There has been wide agreement about the potential of parenting support work to embed nutrition and physical activity.
- Partnership working in the Healthy Schools Scheme in Neath Port Talbot around food in schools has worked well, especially briefing school governors, developing the mini Welsh Bacallaureate Challenge and promoting consistent messages with teachers.
- A booklet was produced, widely circulated and well received on local 'Nutrition, Physical Activity and Weight Management Initiatives for Children and Young People'.

b) Reduce smoking and the number of people affected by smoking:

- The work is informed by two Welsh Government targets. A prevalence target of 16% by 2020 in the ABMU Health Board area and a NHS Tier 1 target which states that 5% of the smoking population (around 4,500 smokers) should be treated through NHS smoking cessation services. Given the 2014 estimated prevalence of 21.0% in the ABMU Health Board area and assuming no new smokers, we need to see a reduction of over 19,000 smokers in order to meet the 2020 target. In September 2015, the Welsh Government wrote to all Health Board's across Wales requesting a Tier 1 Smoking Cessation Recovery and Delivery Plan demonstrating how the 5% target would be achieved by March 2016. ABMU Health Board achieved 2% of the 5% target by March 2016. Since April 2015, in recognition of the need for a wider range of services to support people to quit smoking, ABMU Health Board commissioned Pharmacy Level 3 smoking cessation services (where community pharmacy staff have been trained to provide 1:1 support to smokers in the community) and a hospital based service.
- Three NHS smoking cessation services have contributed to the NHS Tier 1 target in ABMU: Stop Smoking Wales, Level 3 pharmacy services and a hospital based service.
- As part of the Tobacco Recovery Plan, Public Health Wales worked with Cluster Networks to arrange a 'Making Every Contact Count' learning session to brief all Neath Port Talbot GP practice staff on making the most of contact with patients who smoke to inform them of the range of smoking cessation services available to them.

- The development of a 'Start Here' marketing campaign to sign post smokers to local community based cessation services and local promotion of the 'Stoptober' campaign to support smokers to quit.
- Good progress has been made in designing a smoking cessation service for mental health inpatients. The service has been provided in Cefn Coed Hospital and is planned for roll out across all mental health sites.

c) Increase the uptake of immunisation, vaccination and screening services:

- The Primary Care Flu Planning Group was established by the ABM Public Health Team with the Health Board's Immunisation Coordinator and Primary Care Leads. The group supports primary care to increase flu vaccination uptake rates by identifying and sharing good practice, ensuring good communication of data throughout the system, identifying and following up low performing practices, and offering support to practices such as training for non-clinical staff. The group developed a detailed action plan to support primary care during the 2015-16 flu season. Each of the Cluster Networks has identified a Flu Champion to ensure that the uptake of vaccinations is maximised, working closely with Public Health Wales. The Health Board's Immunisation Coordinator has also taken a lead on childhood immunisations working with Health Visitors, Primary Care and Child Health to improve processes and systems.
- Since 2014 a member of the Healthy Schools Team has fulfilled a lead role for vaccination and immunisation and, as part of the Vaccination and Immunisation Programme Team, has helped establish the role of the Healthy Schools scheme within this programme of work. Immunisation packs/ leaflets have been provided for ABM pre-school settings for parents of under-vaccinated children. Existing communication mechanisms with schools, such as e-bulletins and social media platforms, have been used to share information about relevant immunisation programmes, and the Healthy Schools Team has worked closely with the School Nursing team to support and compliment their role.
- National communications about immunisation and vaccination from Public Health Wales were supported locally throughout 2015/16 by the Health Board and the Public Health Team.

Outcome 2 - Neath Port Talbot's communities and environment are sustainable

We said we wanted to improve the sustainability of our communities and environment.

What happened in 2015-16?

i) Continue to pursue enforcement action against fly tippers wherever possible.

Neath Port Talbot Council continues to be one of the most active local authorities in Wales with regards to dealing with waste offences. Offenders were more likely to have action taken against them in Neath Port Talbot than anywhere else in Wales, with 824 (over two thirds) of fly tips being investigated in 2015-16.

ii) Continue to target communications and raise awareness regarding recycling services in areas of lower participation based on participation survey data.

The Council participated in a number of recycling awareness campaigns which included;

- i. Attended 60 schools providing awareness raising sessions to all year groups, arranged recycling centre visits and waste audits, and visited after school clubs and Brownie/Scouts troops
- ii. Organised and attended 20 Recycle+ road shows for those residents moving onto the new and improved Recycle+ scheme.

- iii. Attended or organised 25 residential engagement events such as coffee mornings, 'door knocking' events and road shows for sheltered accommodation.

iii) Promote food waste collections generally

The Council organised and attended 15 community events, including the Neath Food Festival, food waste road shows and Keep Wales Tidy Events. Where possible at these events, officers worked in partnership with elected members, South Wales Police, Mid and West Wales Fire and Rescue Service and members of the Safer Neath Port Talbot Community Safety Partnership. In addition, access to additional recycling equipment was also made easier by introducing an online facility to order additional recycling equipment.

iv) Continue to roll-out the new 'Recycle +' kerb-sort recycling collection service

Following the initial introduction of the new collection service, trials were undertaken in various communities during 2015-16 on the use of alternative and more suitable recycling containers. The use of a smaller collection vehicle was also trialled by collection crews in areas with restricted access. The results of the trials have informed the remaining roll out of the service which is scheduled for completion by the end of March 2017. 7 additional kerb-sort recycling vehicles were delivered to the Council at the end of 2015-16 for the next phase of the roll out completed in April/May 2016. The new service has helped the Council achieve the statutory reuse, recycling and composting target of 58%.

v) Tender a contract for management of the council's recyclables, organic waste and residual waste at the MREC.

The procurement process is on-going and expected to be completed by the end of 2016.

vi) Draft and consult on a Flood Risk Management Plan to be submitted to Natural Resources Wales by the end of the year.

- i. The Flood Risk Management Plan (FRMP) was consulted upon from the 21st September for a 6 week period. Following the consultation period the Plan was completed and submitted to Natural Resources Wales for reporting to Europe by the deadline of the 15th December 2015. The FRMP sets out county wide and local community measures to reduce the risk of flooding across the county borough. The multiple benefits that will be realised as the measures are undertaken have been reported to Welsh Government in our 2015-16 spending plan and quarterly grant claims. The primary outcome of having a FRMP is that a proactive approach will be taken to manage and reduce flood risk as opposed to reacting to flood events once they have occurred, improving the resilience and sustainability of our communities.

Outcome 3 - Neath Port Talbot has a strong and prosperous economy leading to reduced poverty

We said we wanted to improve our local economy and help reduce poverty

What happened in 2015-16?

i) Continue to develop key sites, projects and infrastructure to maintain and attract investment into the local economy by supporting the work being taken forward through the Infrastructure strategic aim of the Swansea Bay City Region and by maximising Welsh Government Regeneration programmes such as “Vibrant & Viable Places” to benefit Neath Port Talbot.

This has been achieved through leading on the Distinctive Places and Competitive Infrastructure strategic aim of the Swansea Bay City Region Economic Regeneration Strategy. Progress includes:

- Co-ordinated regional prioritisation of schemes under;
 - Visit Wales Destination Attractor project.
 - Building for the Future (includes developments in Neath and Port Talbot i.e. Plaza, Wind Street and Magistrate’s Court).
 - Commenced the development of a package of Strategic Employment Site projects to submit to WEFO including Harbourside.
- Commenced the development of the business plan to secure European funding for the Port Talbot Integrated Transport Hub.

- Bid for £500m City Deal for the region submitted to Welsh and UK Governments as part of the Swansea Bay City Region.
- Secured adoption of the Local Development Plan which sets out the land use and planning aspirations of the Council until 2026.
- Facilitated the opening of the Swansea Bay Campus by working in partnership with Swansea University and its associated innovation centre which will support the Council's vision of developing a knowledge economy.
- Drafted and consulted upon the first cross boundary Supplementary Planning Guidance (SPG) with the City and County of Swansea. The SPG will drive the strategic regeneration of the Fabian Way Corridor and will help deliver the shared aspirations of both councils.
- Brought forward Enterprise Zone Status for Port Talbot Waterfront to encourage Inward Investment.

ii) Work with Welsh European Funding Office to ensure 2014-2020 European Structural Investment funds are maximised.

Secured funding for the Workways+ project and key regeneration activities and explored European funding to support the City Deal proposal.

iii) Support tourism related businesses/organisations in the area to deliver tourism infra-structure and business development projects.

Supported seven projects of which four were new businesses and three existing businesses. These created a new group accommodation facility, restaurants, a coffee shop and tea room. Two businesses were supported with digital projects to introduce new services.

Projects supported totalled £216,933.28 in value and generated £172,457.36 in private sector investment. 49.5 jobs were created and 35 safeguarded.

In addition, a LEADER funded project to support tourism businesses in the rural areas of the County Borough was approved in December 2015. The project will run for three years from mid-2016 and will focus on identifying business development opportunities within the local tourism sector and providing a range of advice, guidance and developmental support to enable projects to proceed. The overall aim of the project will be to increase the contribution that the tourism sector makes to the local economy.

Finalised and published the Neath Port Talbot Destination Management Plan. The Economic Development team continued to work closely with Visit Wales and Tourism Swansea Bay on business engagement events and will now manage the Destination Management Plan.

iv) Create high quality jobs and economic growth across the County Borough through development and investment through the delivery of high quality business support services

The Economic Development Team supported 93 applications for funding from local businesses to support capital investment and business growth opportunities. This helped create 184 new jobs, safeguard 185 existing jobs and levered nearly £500,000 of private sector investment.

v) Maximise European and Rural Development Plan funding to develop projects that build stronger local and regional communities.

The new Programme of RDP funding officially started on 1st July 2015. Yet before the new Programme officially opened, work had already started on developing the Local Development Strategy and suitable projects with community organisations, public sector bodies and private businesses. As a result of our Local Development Strategy being approved, we have been successful in bringing in £2.156m of RDP revenue funding to the local authority. Since July, the Local Action Group has been working through a number of applications and has formally approved 8 projects so far. These are detailed below:

Cognition – Bike Give Sustain (3 year project) - project will employ a part-time project officer to ensure the future sustainability of the mountain bike trails and associated infrastructure. The Bike Give Sustain project will raise income to support on-going maintenance and new features on the mountain bike trails. Research has shown that riders are willing to donate if they are fully confident that the income raised is supporting the sport they love. Working with bikers, businesses and volunteers the project will ensure that donation is easy and accessible, and that raised income and volunteer support will maintain the trails and develop new features along the trail.

BayTrans – Access to the Countryside (1 year project) - principal aim is to attract many more visitors to the area using public transport through marketing, information and interpretation to create a ‘must see, must do’ desire in visitors to the brilliant countryside of Neath Port Talbot for long stay outdoor leisure holidays and short stay visits.

Whitehead-Ross Ltd – The Engagement Retreat (2 year project) - project will engage with young people (aged 14 – 18) from rural wards through ten exhilarating overnight retreats involving outdoor pursuits and activities. The retreats will support the young people to gain qualifications, develop their confidence, motivation, team working and communication skills. In addition the project will provide a platform for young people to meet with other young people from across Neath Port Talbot.

NPTCBC – Green Business (1 year project) - intended that this project will deliver an innovative report that will aim to inform best practice nationally in relation to providing a strategic approach to biodiversity compensation.

This will aim to enable business development and therefore investment in NPT through reducing the burden on investors whilst developing a new green business approach that would deliver benefits for both the natural heritage of NPT and local rural residents and landowners throughout the county borough.

NPTCBC – Tourism Business Support (3 year project) - project will employ a Business Development Officer to provide advice, guidance and development support to tourism related businesses within the rural wards of Neath Port Talbot. The project will focus on the development of tourist sector related training. The project will support, encourage and promote projects that increase the contribution that the tourism industry makes to the local economy.

NPTCVS, Glynneath Training Centre & DOVE Workshop – Growing Healthy Together (1 year project) - aim of the project is to develop a thriving food economy in Neath Port Talbot. The project will deliver increased access to fresh, local food across the rural wards of NPT by increasing the supply of locally produced food; improve nutrition and diets and increase demand, knowledge and sales of local produce. The outcome of which will be a cluster of local high quality food producers that will create local employment opportunities and contribute to the tourist industry in Wales, particularly Neath Port Talbot.

South Wales Miner’s Museum – Past to Present (3 and a half year project) - project wishes to employ a Heritage Office and Collections officer to collaborate on an innovative approach to deliver information on culture and heritage by means of an interactive guided tour. This project will be supported by a combination of funding sources such as Heritage Lottery Foundation, Tower Colliery Fund and LEADER (RDP) funding to purchase the Info-Point devices and promotional material. This innovative project is at the heart of the museum’s development to attract a broader audience and add value to local identity, promoting natural and cultural resources.

Age Connect – Go For I.T. (3 year project) - project will employ one project officer who will train 10 ‘volunteer mentors’ who will in turn, offer ICT training classes for rural residents aged over 50, in a variety of community buildings in rural areas. The aim is to give older persons more confidence when using digital technology and assist them to do more things online as opposed to travelling to do them face-to-face.

vi) Utilise the Regional Economic Regeneration Strategy to deliver regional collaborative projects in relation to Inward Investment, Procurement, Place Marketing and Business Development through the Growing Business strategic aim projects of the Swansea Bay City Region.

Supported the establishment of a Regional Marketing Suite for Swansea Bay City Region. This includes the development of a Regional 3D Map and new 'invest' website to support a regional inward investment team endorsed by the Swansea Bay City Region Board.

vii) Attract high quality business investment to purpose built accommodation such at the Research and Development Village in Port Talbot Harbourside, The Baglan Bay Innovation Centre and Baglan Energy Park.

Research & Development Village at Harbourside is now fully occupied by high quality companies including TWI, Tata Steel and ThyssenKrupp. The Regeneration and Economic Development Team also maintain contact with tenants at the Baglan Bay Innovation Centre, introduce new tenants and raise awareness of space when this becomes available. The Team have also worked with developers to bring forward 13,000 sq. ft. of new office space at Brunel Park and helped identify the first tenant.

viii) Support the development of social enterprises, as an alternative business model where appropriate.

Grow your own was part of the Western Valley Communities First prosperity delivery plan. The project aimed to promote self-employment and encourage social enterprise. Three social enterprises were established during 2015-16 offering various learning and development opportunities for the community including IT skills. Three additional self-employment opportunities were developed in the Neath Cluster. The team also supported community organisations when required and administered a small core fund for the third sector to support activities in the local area.

ix) Maximise the number of people accessing employment opportunities by addressing barriers to work and provide a strong support network to help individuals manage Welfare Reform changes.

Across the County Borough, the Prosperity Teams in Communities First have been working in partnership with Neath Port Talbot Credit Union, local solicitors, local voluntary organisations and social landlords to offer financial support and advice to residents. Workshops have been organised to inform individuals of the potential impact they may face with the welfare reform changes and referrals have been made to Welfare Rights when benefit checks are necessary as well as using digital inclusion for money saving advice and Turn 2 us for online benefit checks. Total number engaged 896 (Afan, Neath and Western Clusters).

x) Reduce unemployment and inactivity levels through key employment support initiatives including, Workways +, DWP's Communities for Work, other Jobcentre Plus initiatives, and employability projects such as Communities First and the LIFT project.

Communities First Prosperity Teams including LIFT organised various employment support projects including job clubs, accredited and non-accredited training sessions, work and life skills and demand led job specific training based on the local need and identified skills gap. Referrals have been made to both internal thematic teams and external partners to support individuals to overcome barriers in confidence and mental health. Volunteering is also used as a route to employment by supporting various digital inclusion and job sessions whereby volunteers are trained to assist in the delivery of projects with many finding employment as a direct result of their participation. In addition, the Communities For Work programme is currently being developed. Total number of people engaged 787. Total job entries 207 (Afan, Neath and Western Clusters).

Funding has also now been secured for the new Workways+ project and Neath Port Talbot will be the lead authority for the delivery of this regional project. Recruitment for the regional and local teams is nearing completion with both teams operating from their offices at Sandfields Business Centre.

xi) Promote self-employment opportunities through Enterprise Clubs and the facilities available at Sandfields Business Centre.

Promoted the Enterprise Clubs run at Sandfields Business Centre through local job centres, employment support projects, etc. The Clubs provide the local community with a range of support and advice on establishing and running a small business. 126 enquiries were received from individuals seeking business information and support with starting a business during 2015-2016 with 69 of those individuals requiring more in depth support and business start-up information who then attended an Enterprise Club business start-up session.

Over 85% occupancy was achieved at Sandfields Business Centre throughout 2015-16. New applications for space have now been received which could result in over 95% being achieved by the end of the first quarter of 2016-17.

xii) Maximise community benefit clauses in all contracts and the planning process to increase local jobs and benefits to local businesses.

Four construction projects were completed during 2015-16 which achieved more than 86% spend with contractors in Wales. In addition, 75 local people were helped to get back into work; over 3000 apprenticeship training weeks, traineeships and work experience opportunities were completed and 90 local businesses secured contract opportunities. Community benefits were also secured in relation to a number of renewable energy developments which have resulted in funds being created for various communities adjacent to these developments throughout the County Borough.

xiii) Encourage supply chain development, community investment and local employment and training opportunities by working in partnership with Neath Port Talbot Homes, Gwalia and Coastal Housing who are delivering substantial investment programmes within the County Borough.

NPT Employer and Participatory Support Groups have been set up which is a network of organisations whose partners include local colleges, training providers, local authority and voluntary sector organisations. The Get Online digital inclusion project is a collaboration of partners including NPT Homes, Coastal Housing, Digital Communities Wales, local voluntary groups and Communities First to address digitally excluded tenants and residents in the county and support their development. Total number of participants engaged in Digital Inclusion 235 (Afan, Western and Neath Clusters).

xiv) Continue to raise awareness of European funding opportunities under the 2014-2020 programmes and provide project development support.

The European and External Funding team continue to raise awareness of European funding opportunities under the 2014-2020 programmes and provide project development support to develop bids. Support was provided to: Workways+; Cynnydd; Port Talbot Integrated Transport Hub ; Strategic Employment Sites package of projects; and Building for the Future projects.

Outcome 4 - People in Neath Port Talbot fulfil their learning potential

We said we would support children and young people to fulfil their learning potential

What happened in 2015-16*?

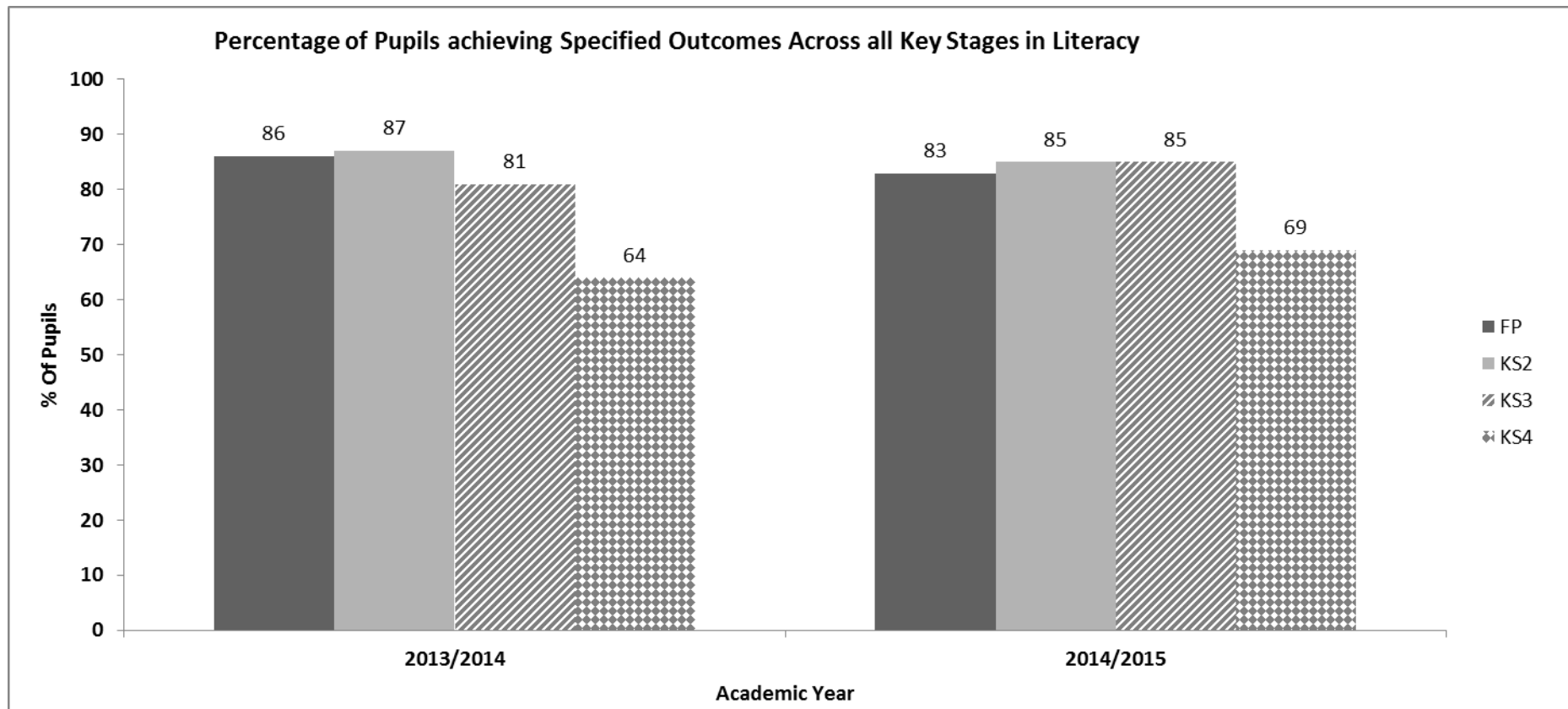
i) Improve Literacy and Numeracy outcomes (*figures quoted are for the 2014-2015 academic year*)

Schools have been supported and enabled to support each other in implementing the National Literacy and Numeracy Framework to improve literacy and numeracy outcomes across all key stages (years 2, 6, 9 & 11).

Note: Foundation Stage = 6/7 year old pupils, key stage 2 = Year 6 pupils (final year of primary school), key stage 3 = Year 9 pupils (secondary school), key stage 4 = Year 11 pupils (final year of compulsory education in secondary school).

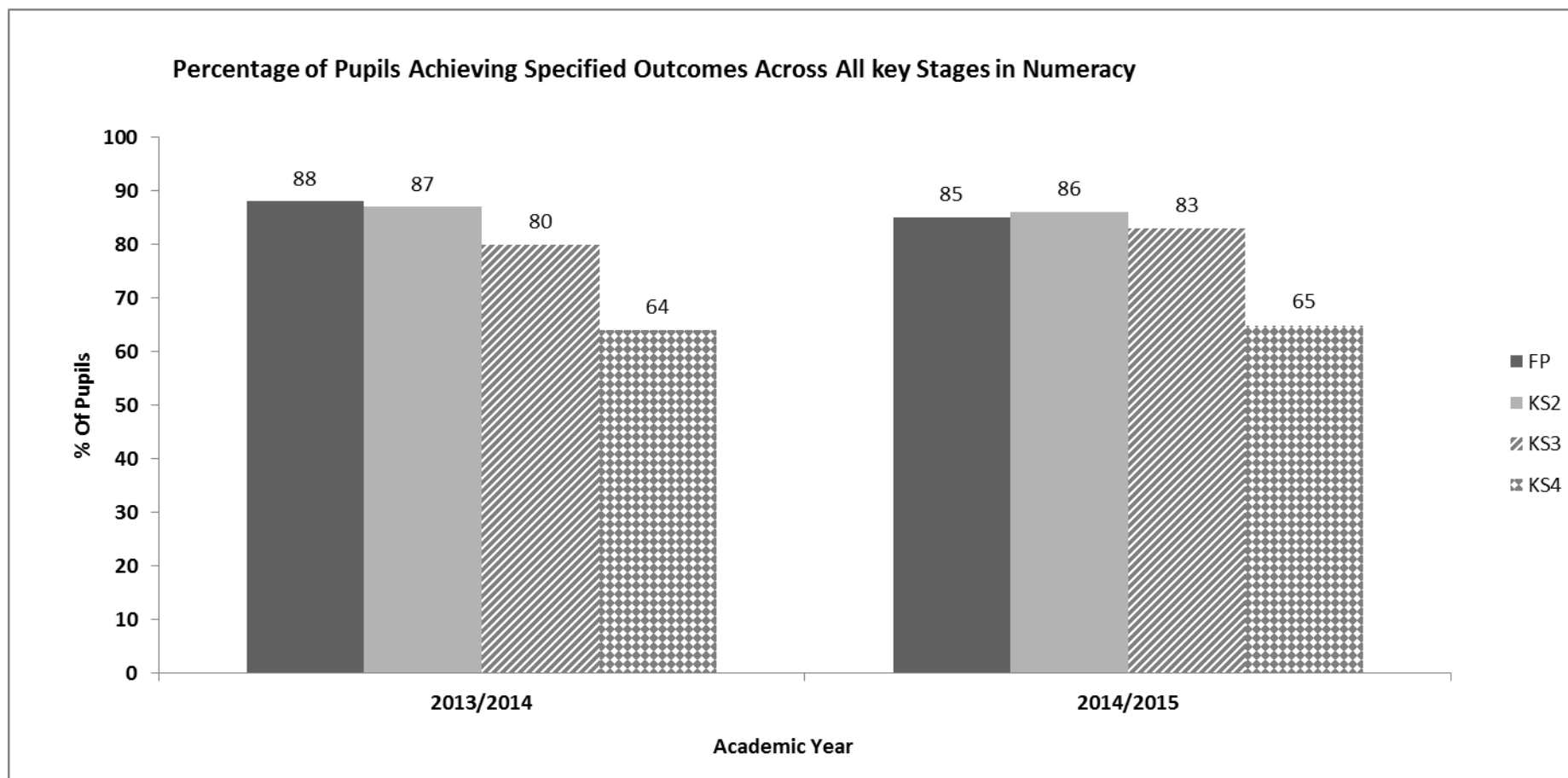
Two of the four key stage literacy measures improved (key stages 3 and 4) and were at least 3% above their forecast performance for the year. Two measures did not achieve forecast performance for the year (foundation phase and key stage 2). Two of the four key stage numeracy measures have improved (key stage 3 and 4). One measure met its forecast performance for the year (key stage 3) and three measures did not achieve forecast performance for the year (foundation phase and key stages 2 and 4). On-going work on improvement is continuing via the STAP (Securing Teacher Assessment Program) process, Schools Challenge Cymru, best practice on leadership courses and use of the lesson observation intelligence to identify need for support.

****figures quoted are for the 2014-2015 academic year***



FP - % of pupils achieving outcome 5 in language, literacy and communication skills at the end of the foundation phase
 KS2 - % of pupils achieving level 4 in language, literacy and communication skills at the end of KS2

KS3 - % of pupils achieving level 5 at the end of key stage 3 in language, literacy and communication skills
KS4 - % of pupils achieving level 2 at the end of key stage 4 in language, literacy and communication skills

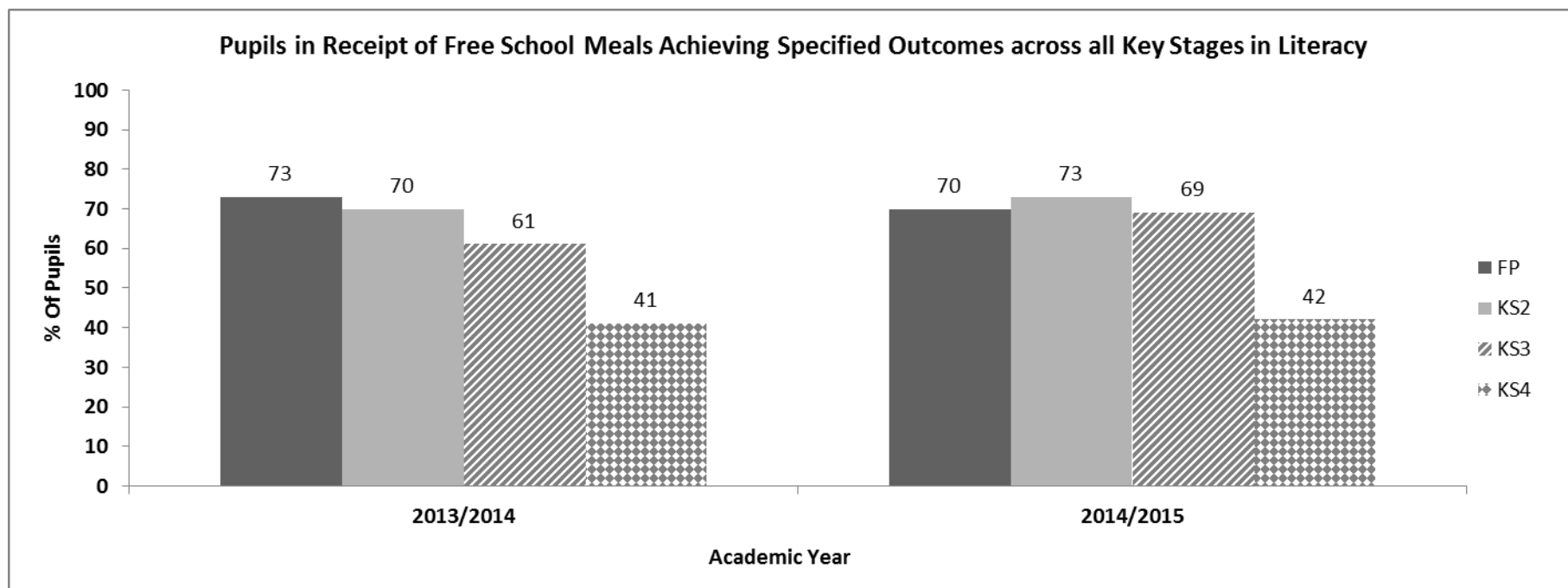


FP - % of pupils achieving outcome 5 in numeracy skills at the end of the foundation phase
KS2 - % of pupils achieving level 4 in numeracy skills at the end of KS2
KS3 - % of pupils achieving level 5 at the end of key stage 3 numeracy skills

KS4 - % of pupils achieving level 2 at the end of key stage 4 in numeracy skills

ii) Narrow the performance gap: to reduce inequalities in the health, education and economic outcomes for children living in poverty, by improving outcomes of the poorest.

Six of the eight measures improved (literacy and numeracy levels amongst children in receipt of free school meals for key stages 2,3 and 4) and two measures saw a drop in performance (literacy and numeracy levels amongst children in receipt of free schools in foundation phase). Five of the measures exceeded their forecast performance (literacy levels amongst children in receipt of free schools in key stages 2 and 3 and numeracy levels amongst children in receipt of free schools in key stages 2,3 and 4) but three of the measures did not achieve forecast performance for the 2014-15 academic year (literacy levels amongst children in receipt of free schools in foundation phase and key stage 4 and numeracy levels amongst children in receipt of free school meals in foundation phase).

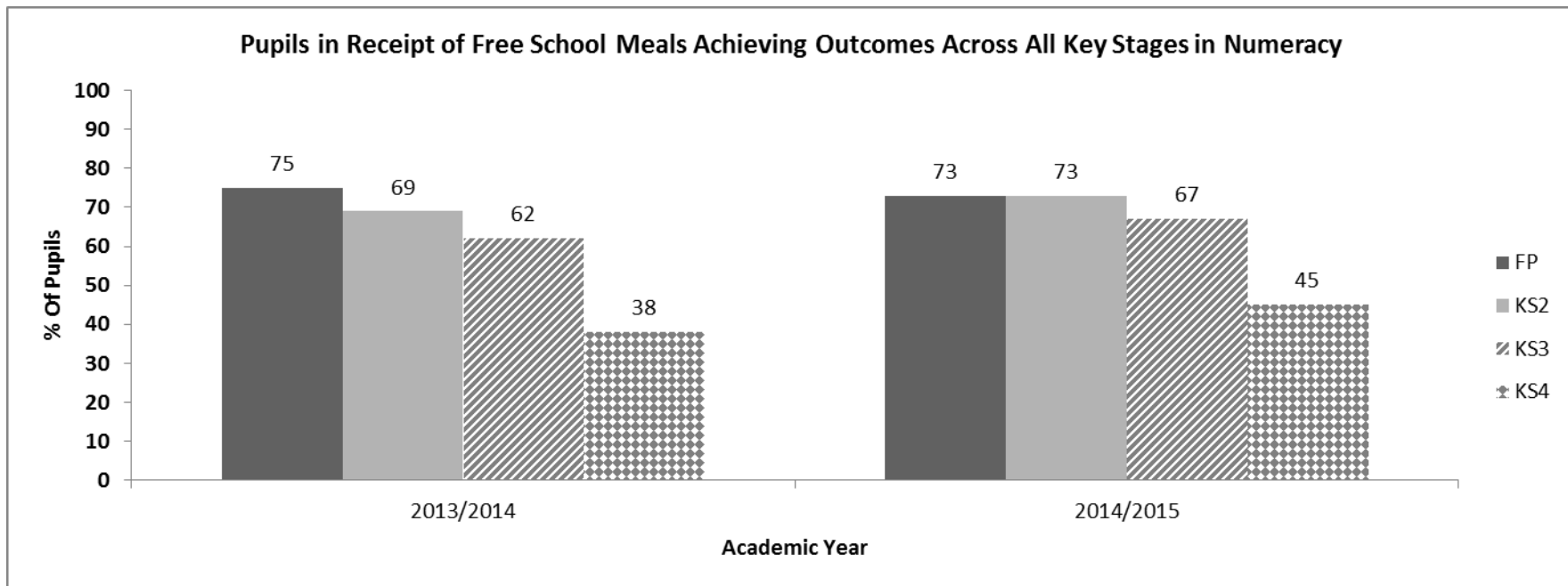


FP - % of pupils achieving outcome 5 in language, literacy and communication skills at the end of the foundation phase

KS2 - % of pupils achieving level 4 in language, literacy and communication skills at the end of KS2

KS3 - % of pupils achieving level 5 at the end of key stage 3 in language, literacy and communication skills

KS4 - % of pupils achieving level 2 at the end of key stage 4 in language, literacy and communication skills



FP - % of pupils achieving outcome 5 in numeracy skills at the end of the foundation phase

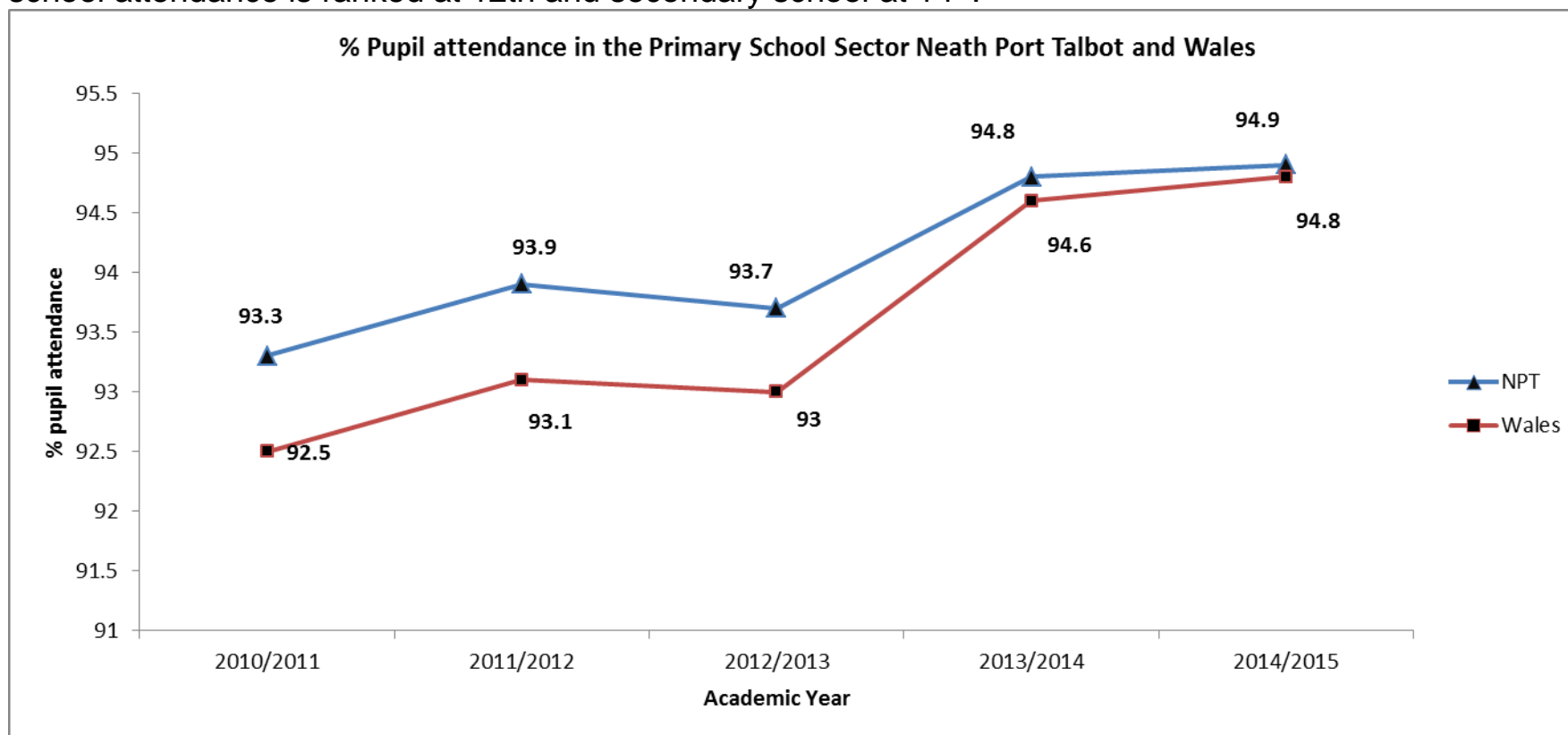
KS2 - % of pupils achieving level 4 in numeracy skills at the end of KS2

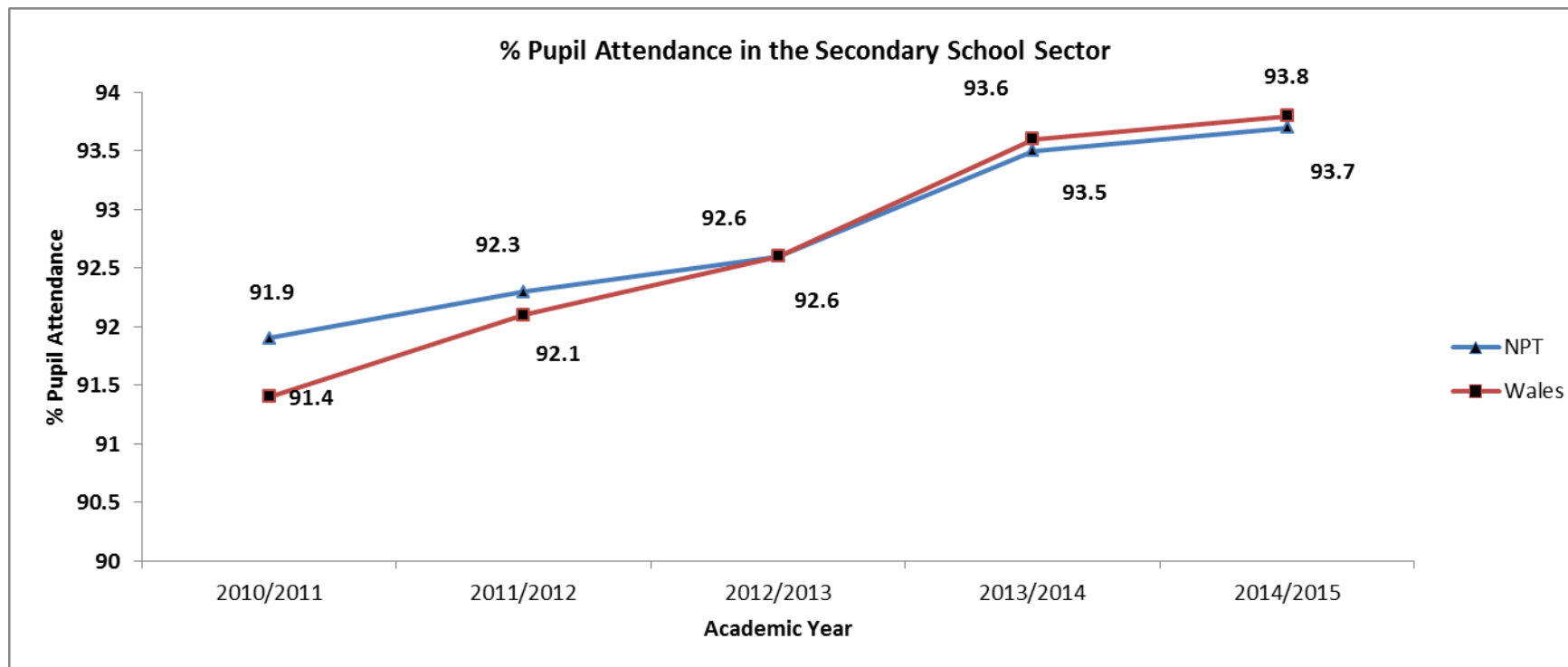
KS3 - % of pupils achieving level 5 at the end of key stage 3 numeracy skills

KS4 - % of pupils achieving level 2 at the end of key stage 4 in numeracy skills

iii) Improve Pupil Attendance.

In the 2014-15 academic year, we made improvements in pupil attendance. Primary school attendance increased by 0.2% to 94.8% and secondary school attendance increased by 0.2% to 93.7%. The ongoing core visits to schools which include looking at attendance issues and schools attendance targets with an action plan and evaluation, has positively impacted on attendance levels. To put this in context (across Wales) our primary school attendance is ranked at 12th and secondary school at 14th.





iii) Continue to improve safeguarding practices and procedures.

Estyn reports for 2014-15 show that all schools meet the requirements and are not a cause for concern. We will continue to improve practice via our rolling programme of peer reviews, safe recruitment audits and stronger scrutiny of agencies supplying staff to our schools to meet our standards.

iv) Improve and enhance behaviour management.

There has been a fall in fixed and permanent exclusions in the primary and secondary sectors. For the 2014-15 academic year, the actual permanent exclusions was 9, a fall of two on the previous year. The number of days lost in the primary sector fell to 203 days (262 the previous year) and the number of days lost in the secondary

sector fell to 1,255 days (1,598 the previous year). As a priority we are still working to improve performance in this area.

v) Implement the 2015-2016 Youth Engagement Strategy to continue to build on developments from the first two years, by:

- **Extending the early identification approach within schools to include Years 7, 8, 9, 10 and 11**
The Vulnerable Assessment Profile (VAP) early identification tool extends from Reception to Year 11. Work in terms of Youth Engagement has still focused on years 7-11 and the tool, along with practitioner input, has allowed us to identify young people at risk of becoming not in education, employment or training (NEET) so that they can receive extra support from Careers Wales and other services, where resources allow. An ESF Regional bid is going to provide extra workers to support this element of the work.
- **Extending the Careers Wales 5 Tier Model to include 16-18 and 19-20 year olds**
The 5 Tier Model does give information on young people up to 18 who are NEET and at risk of becoming NEET. The monthly information for the 5 Tier Model is provided by Careers Wales and supplied to the local authority so there are no current plans to extend it to 19-20. Information sharing with JCP and different definitions of NEET are also current barriers to this. The 5 Tier information is used to allocate lead workers to support re-engagement in education, employment and training. There is not enough capacity currently to meet the needs of these young people so a further ESF Regional Bid is being developed.
- **Embedding the Local Area Prospectus, Common Application Form and Youth Guarantee**
The Local Area Prospectus mapping has been completed and work is undertaken monthly to ensure information is kept up to date. The Common Application Form is no longer a priority after it was

trialled in schools. The Youth Guarantee is embedded in terms of ensuring that all young people have a post 16 destination.